

Poling type

Warmwatcher

-- the Watcher that keeps you warm

Hanging (Ceilpara type) Assembly (Poling type) Troubleshooting

Box contents Description and features

Wifi & Bluetooth

afety instructions

WARNING - When using electrical appliances, basic safety precautions should always be followed. Failure to comply with these instructions may cause a fire, electrical shocks or other injury to persons or property.

attention has to be given where children and vulnerable people are present.

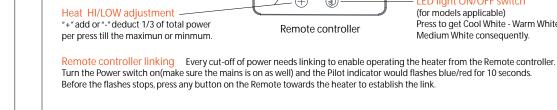
- Children of less than 3 years should be kept away unless continuously supervised Children between 3 and 8 years old should only be allowed to switch the
- appliance on/off, provided that it has been correctly installed in its intended operating position and they have been given supervision or instruction concerning the safe use of the appliance and understand the hazards involved. They should not plug in, regulate, perform maintenance or clean the appliance. CAUTION — Some parts of this product can become very hot and cause burns. Particular
- 4 DO NOT position the heater on soft surfaces or where openings may become blocked. Ensure the base is fitted and fully assembled, and the unit is upright on a flat stable surface before operating. This heater is designed for use on Patios and in Beer gardens & smoking areas. The unit has been IP55 Weatherproof approved; however, to prolong the life of the heater it is strongly recommended that the heater is stored in a dry place during heav rain and when not in use cover the appliance with the cover provided.
- 5 DO NOT hide the power cord in long grass or leave close to an operating General information lawnmower. Arrange the cord away from areas where it may be tripped over 6 DO NOT insert or allow objects to touch the heating element and never place
- anything on the heater safety guard (e.g. towels), as this may damage the heater and could cause an electrical shock or fire. Never use your heater to dry washing. If the heating element has stopped glowing it may still be live please check that the heat setting indicates the heater is off.
- Always disconnect your appliance from the mains before any cleaning
- 8 DO NOT use the heater in areas where petrol, paint, or other flammable substances are stored.
- Always unplug the heater when not in use. To disconnect from the power supply, grip the plug and pull from the power socket. Never pull by the cor **Technical data**
- 10 WARNING: To reduce the risk of fire, keep textiles, curtains, or any other flammable material a minimum distance of 1 m from the air outlet. Model No.: JPH2(3)10 / JPH2(3)11 / JPH3(2)12 / JPH3(2)13 & derivatives
- 11 Extreme care should be taken when the heater is used near children and pets.
- 12 In order to avoid overheating, do not cover the heater.
- 13 If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- 14 Never locate the heater where it may fall into a swimming pool or other

- be positioned directly under a socket outlet.
- which facilitates unattended switch on.
- 16 The electrical cord must be fully unwound before use.
- 18 This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if, they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children should not play with the appliance. Cleaning and maintenance should not be attempted by children without supervision.
- 9 WARNING: This heater is not equipped with a device to control the room temperature. Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided. 20 Do not use this heater if it has been dropped. Do not use if there are visible
- signs of damage to the heater. Use this heater on a horizontal and stable surface, or fix it to the wall, as applicable.
- This product has been designed for domestic and commercial use, to heat outdoor or indoor spaces using energy efficient carbon fibre infrared technology. It must only be used for this intended purpose and should be operated according to the instructions included in this manual. Please carefully read all operating and safety instructions before use. You may also find this manual's content at www.warmwatcher.com
- Before cleaning, turn the heater off, unplug from the power Cleaning and maintenance --- supply and wait for the unit to cool down.
- I Use a soft cloth to wipe off any dust. If the heater is very dirty, use a damp cloth and wipe dry. Do not use any cleaning detergents, sprays or other chemicals, as they will damage the unit.
- 2 The product is IP55 weatherproof certified. It is designed to withstand tough rain conditions. We recommend that you should cover or store in a dry place when not in use for long periods of time.

Power output: 3000W 220-240v AC ~ 50/60Hz -- see Rating Label Heater watts: 500W / 1000W / 1500W / 2000W / 3000W or as per Rating label Cable length: 1.9m or as per outer box

Product Dimension: JPH2(3)10 / JPH2(3)11 68cm*68cm*31cm

JPH3(2)12 / JPH3(2)13 ø50cm(Round base) * 166 -221cm high

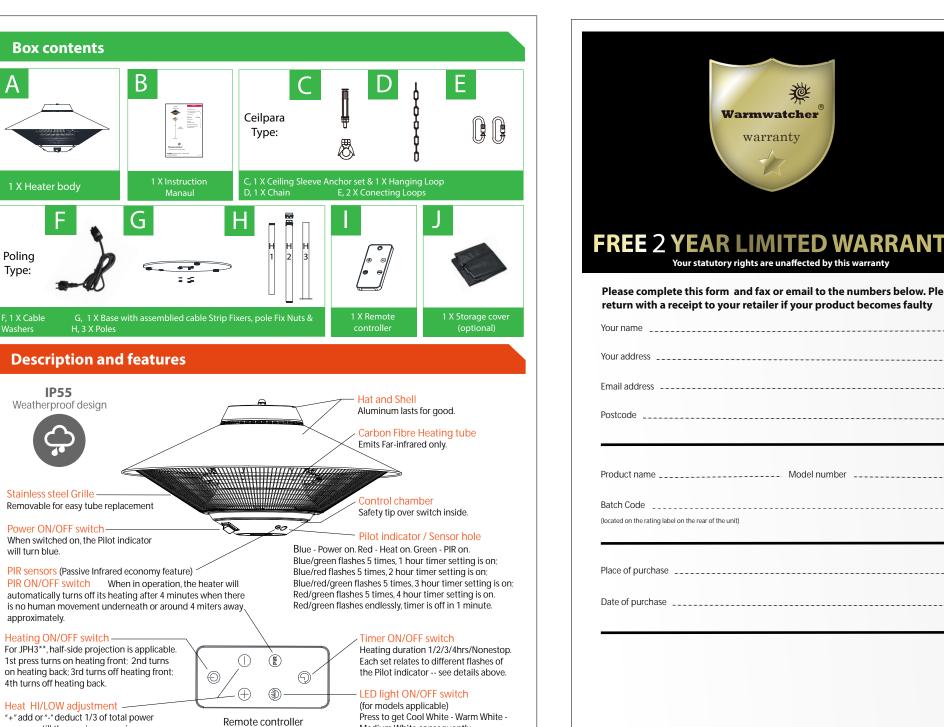


water container. Never use in a bathroom or shower room. Heater should not

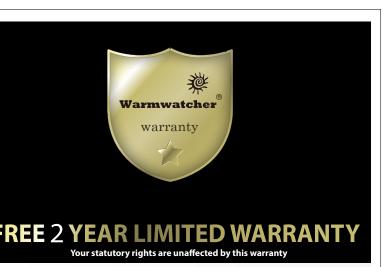
- 15 Do not use this heater in conjunction with a timer device or any other device
- 17 The front grille is intended to prevent direct access to the heating elements and must be in place when the heater is on.

Gross/Net weight: 8.4/5.4: 8.5/5.5: 16/13.4: 16.1/13.5kgs or as per outer box





Medium White consequently.



eturn your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this Please complete this form and fax or email to the numbers below. Pleas product for environmental safe recycling. return with a receipt to your retailer if your product becomes faulty

> according to local Authority regulations. Do not dispose of batteries with your normal household rubbish.

In accordance with the UK guidelines for safety

This product is RoHS compliant

In accordance with the Russian Federation safety regulations.

This marking indicates that this product should not be disposed with other

environment or human health from uncontrolled waste disposal, recycle it

IMPORTANT: At the end of their life dispose of the batteries in your remote control

We provide warranty in accordance with the legislation of the customer's

household wastes throughout the EU. To prevent possible harm to the

responsibly to promote the sustainable reuse of material resources.

In accordance with the European guidelines for safety, CE / EMC / GS and IP55

We reserve the right to make changes in design, equipment, technical data as well as errors.

own country of residence, with a 2 years starting from the date on which the appliance is sold to the end user. The warranty only covers defects in material or workmanship. The repairs under warranty may only be carried out by an authorized service centre. When making a claim under the warranty, the original bill of purchase (with purchase date) must be submitted. The warranty will not apply in cases of: Normal wear and tear

- Incorrect use, e.g. overloading of the appliance, use of non-approved

- Damage caused by non-observance of the user manual, e.g. connection to an unsuitable mains supply or non-compliance with the installation

- Partially or completely dismantled appliances.

- Use of force, damage caused by external influences

Guarantee excludes heating tube / battery

& Bluetooth (for the applicable model only)

If your model has Wifi & Bluetooth function, you may control your heater from a mobile phone. Do recommend to link before assembly or installation.

Download the App Search the App Store in your mobile phone, find the "Smart Life" and download

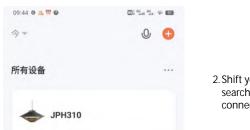
scan the QR code on the right to download the app.



2. Register an account with an email address or mobile phone number. The State/Region field value is automatically specified and can also be manually changed. However, after the account is registered, this field value cannot be changed. Tap Get Verification Code.

3. Enter the returned verification code to navigate to the password setting page. Set a password as required and tap





Log in with the app account & add the heater

Turn on the Power Switch of the heater. Then touch the Sensor

red alternately, showing the heater is detecting signals.

Hole and hold your touch till the Pilot indictaor flashes blue and

2. Shift your mobile phone to the same WiFi the heater is under and, search the heater. Add it and enter the WiFi password to finish the connection. You can control the heater from your App now.

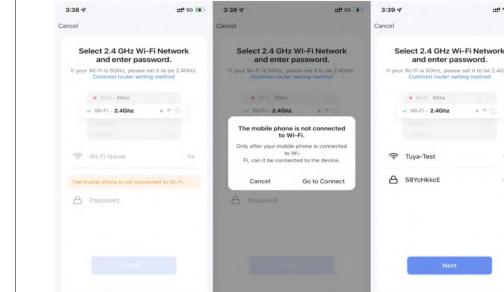
4. If the search time is out and no devices are found, follow the instructions to manually add the heater.

3. This method enables simultaneously searching for multiple devices, including WiFi devices. Bluetooth gateways,

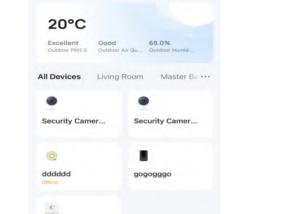
Bluetooth mesh devices, Zigbee gateways, and Zigbee devices connected to the gateway. All devices found can be

Manually add Wi-Fi devices

Select a device type. On the page that appears, enter the password for connecting to the 2.4 GHz Wi-Fi network. The location permission must be granted to automatically find Wi-Fi networks.



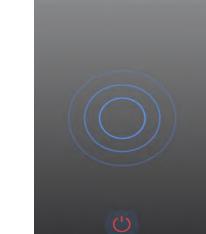
page. Tap the heater tile to enter the control panel of the smart device. The control panel looks like below. Tap the singal of half sun, sun or clock to get the function of Heat, Power setting, LED and Timer respectivaly.

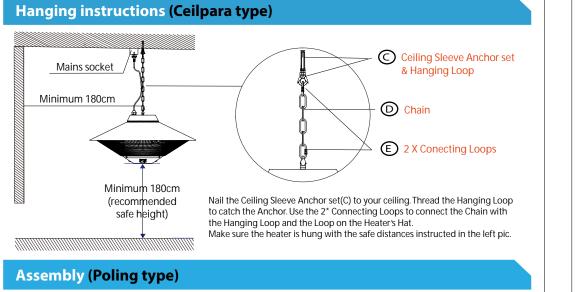


Gateway-vdevo

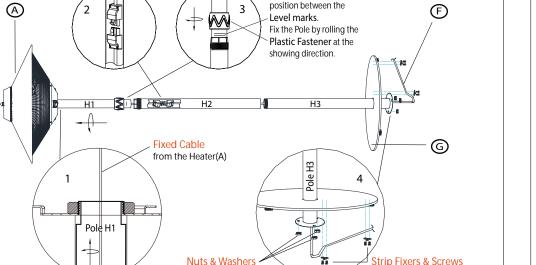
Select 2.4 GHz Wi-Fi Network ___ After a smart heater is added, a heater tile that contains the heater icon appears in the device section on the Hom







Lie Heater body(A) on its box/filling to avoid scratching and for easy assembly with the Pole/Base. Insert Pole H1 into H2 at



S.1(Step 1) Insert the Fixed Cable through Pole H1 from its end with thread. Fasten the Pole and the Heater(A) by rolling the pole at the showing direction. See Pic1.

2 Insert the Cable(F) through the Pole H3 (from its end with flange), the Base(G) from its bottom side, the Pole H2 (from its end without plastic part) consequently.

(assemblied on the Base) (assemblied on the Base)

3 Then connect the Cable (F) with the Fixed cable from the Heater as shown in Pic 2. Better to plug in the Mains and turn on the

heater to check the connection is tight before go further. 4 Roll H2 with H3 on their threads to fasten them together. Then insert H1 into H2 as shown in Pic 3. Adjust the height then roll the Plastic Fastener to fix the two Poles.

.5 Drive the 3 Nuts & Washers (loosen them from the Base firstly) to the thread bolts on the bottom of the Base(G) till the pole fixed to the Base tightly - Pic 4. Pull the Cable(F) gently till feeling there is no extra curve in the Pole and then fix the cable with the two Strip Fixers & Screws(loosen them from the Base firstly). The assembly is done.

Power Switch OFF Turn Power Switches ON. Heater won't operate (indicated by the absence of No Power to unit Check the mains or the electrical socket to restore circuit. For Poling the BLUE pilot indicator being type, also check the cable receptacle is solidly connected or not (refer visible in the unit control Power Cord damaged Inspect power cable for cuts, breaks and kinks. Replacement power ords and fitting instructions can be obtained from the technical helpdesk -- see warranty card. Heater not on right There is a Tilt Switch so ensure the Heater is at horizental level. Give the evel or Safety tip-over unit a rigorous shake which may reset the switch. If this does not recti Switch malfunction the problem, please call the technical helpdesk -- see warranty card. Possible cause Solution Heat tubes only not working Tube Failure / Safety Press the remote on/+/- button to check the tubes don't heat up. If still no tubes heating – then check if the RED pilot indicator is on? If (indicated by the presence of Thermal Fuse in ON then tube has blown. If NOT lit and NO tube is heating up then wait the RED pilot indicator being operation. 30 minutes for unit to auto-reset. Switch on again. Repeat if necessary. If this continues to occur please call the technical helpdesk -- see This unit uses specialised high temperature carbon fibre heating tube only. For replacements, please call the technical helpdesk -- see Blown Carbon Fibre Blown tubes are usually visible. Check for black or white discolouration at either end of the tubes. If the Mains or Power switch went off, you need to re-link your heater Remote control inoperative Need to relink with the Remote. Follow the instruction on Page 3 Description & features about the Remote controller.

Trouble shooting

Make sure the BLUE pilot indicator is visible when you use the Remote

Controller to operate Heater. If the problem continues to occur, you

need to replace battery (Type CR2025) at the back of the Remote.